

# **AUTOMATED TRASH AND RECYCLING COLLECTION IS COMING TO THE VILLAGE OF NEW BADEN**

Dear Citizen,

The Village of New Baden will be implementing an automated system of household trash and recycling collection. Allied Waste is excited to be the contractor for this progressive change in your community.

Automated collection is a system that requires a special vehicle and container. Each residential unit is initially provided, at no cost to the resident, 2 (two) 95-gallon wheeled containers. One container will be for trash and the other will be marked for recycle. The resident will wheel the containers to the curb for collection. This new system has been tried and tested in many cities across the United States with great success. This system is much more efficient and offers many advantages.

You will be receiving your new containers the week of November 16<sup>th</sup>.

Recycling is going to be collected every other week on Tuesday. Please refer to the attached calendar for your scheduled pick up week. Your old recycling bin will be removed the first day automated recycle service starts. Please set your old bin out at the curb empty on that day.

Your trash collection day is not changing. It will continue to be picked up every Tuesday. You can dispose of your old trash can at the Village Park located at 1103 East Hanover St. There will be a large trash container placed in the circle drive. If you need assistance disposing of your old cans please contact our customer service department.

Hopefully, the information in this newsletter will answer most of your questions, but if it doesn't, please feel free to call the Allied Waste Customer Service Department at (618) 656-6883.

Sincerely,

Allied Waste

**1. What is Automated Collection?**

Automated collection is a system of trash collection that requires a special vehicle and trash container. This state of the art trash collection system has been very successfully implemented across the United States. Each home is furnished with a special container that the resident rolls to the end of the driveway on collection day. The trash vehicle is equipped with a lifting mechanism that reaches out to the container placed at curbside, lifts and empties the contents, and returns the container to its original position. The truck operator remains in the cab, controlling the entire operation from the driver's seat. After collection, the resident rolls the durable, weather resistant container back to either its indoor or outdoor storage.

**2. When do I place my containers at curbside for pick up?**

The containers must be placed at the curb no later than 6:00 am on your scheduled collection day. After pick up, remove your containers from the curb and return them to storage.

**3. What kind of refuse can I put in the container?**

You place typical household trash in the trash container. In the interest of container cleanliness, we require trash to be contained in plastic bags before placing it into the container. Also, we suggest to occasionally hose out your container. Do not put any flammable material such as oil, gas, paint, pool chemicals or hot ashes in the container. Do not put any dirt, sod or rock in the container. Do not put any grass, leaves or branches in the container. Please refer to the attached sheet for information about what can be placed in your recycling container.

**4. What if I generate more trash than the 95-gallon container will hold?**

Contact Village Hall at (618) 588-3813 for information.

**5. What do I do with yard waste?**

Yard waste collection service is provided for an additional charge. Please contact our customer service department to sign up for this program. Yard waste service provides weekly collection of up to 8 paper bags (no plastic bags) or 8 - 33 gallon size trash cans of yard waste. If trash cans are used for yard waste they must be marked with a red "X" facing the roadway or they will not be collected. Cans or bags of yard waste are not to exceed 50 pounds in weight. Dirt and sod will not be collected. Sticks and twigs up to four inches in diameter will be collected in 2'x4' bundles tied with twine.

**6. Where do I place the containers on collection day?**

Under normal circumstances, the containers should be placed at or near the driveway approximately 3 feet from the mailbox, other obstacles or other containers. Place the containers in the street gutter with the wheels against the curb for added stability or within 3 feet of the edge of the roadway. Please ensure no vehicles are parked within 5 feet of the container. Always place the containers at the curb with wheels and handle towards your residence.

**7. What happens if I move?**

The container is issued to an address and must not be removed from the premises. The container is left for use by the next resident.

**8. What Holidays does Allied Waste observe?**

Allied Waste recognizes six holidays. They are New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Should your pick up day fall on or after the Holiday, your trash, recycling and yard waste will be collected one day late. For example: Your service is on Monday and Monday is the holiday. Your trash will be collected on Tuesday that week. The Tuesday pick-ups would then be on Wednesday and so on. If the holiday falls on a Saturday or Sunday there will be no change in the collection schedule.

**9. What do I do with bulky items that will not fit in the container?**

Please call our customer service department to schedule pick up of bulky items.

**10. How do I dispose of old appliances?**

Please call our customer service department to schedule pick up of appliances.

**GENERAL RECOMMENDATIONS**

- Please place the container at least 3 feet from any tree, pole, fire hydrant, etc. and at least 5 feet away from any cars parked in the street so the automated arm can reach your container.
- Do not over load the container. If the lid is not closed, trash will be subject to wind and nuisance animals.
- Please do not lean anything against the container.
- Remember to place the arrows on the lid of the container toward the street and the handle toward the house.
- Your container must be placed curbside no later than 6:00am the day of collection.
- Yard waste and any household hazardous waste must NOT be placed in the container. State law requires that yard waste not be mixed in the container with garbage.
- Do not put dirt, sod or rock in the container.
- Do not put flammable material such as oil, gas, paint or hot ashes or coals in the container.
- Do not put muriatic acid and other pool chemicals/supplies in the container. These can cause chemical reactions in your container and in our trucks leading to fires and dangerous toxic fumes.
- Do not put concrete, debris from construction, remodeling or demolition in the container.

**Please call Allied Waste at (618) 656-6883 with any questions.**